## House Resolution No. 4043

Whereas, the members of the Missouri House of Representatives always welcome the opportunity to recognize those individuals who have dedicated themselves to meeting the health-care needs of this state's residents; and

Whereas, Mary D. Grant-Word, a licensed practical nurse, has been named the 2002 recipient of the United States Department of Veterans Affairs Secretary's Hands and Heart Award at Harry S. Truman Memorial Veterans Hospital in Columbia, Missouri; and

Whereas, the Hands and Heart Award pays tribute to one outstanding employee in each Veterans Affairs medical facility that provides exceptional, sustained, compassionate, and direct patient care; and

Whereas, Mary Grant-Word has been cited for her compassionate and dedicated care to patients in the Columbia hospital's inpatient medical/surgical ward unit; and

Whereas, Mary Grant-Word has been recognized for drawing upon her professional expertise, interpersonal skills, and customer service orientation in performing her patient care responsibilities; and

Whereas, employed at Truman Medical Veterans Affairs Hospital since September 1989, Mary Grant-Word has also been recognized for serving as a unit preceptor and patient advocate; and

Whereas, Mary Grant-Word is an extraordinary individual who has chosen to follow her dream and embrace a worthwhile vocational calling which has provided a means to express her deep sense of community and compassion for fellow Missourians:

Now, therefore, be it resolved that we, the members of the Missouri House of Representatives, Ninety-second General Assembly, join unanimously in congratulating Mary Grant-Word for being named the 2002 recipient of the United States Department of Veterans Affairs Secretary's Hands and Heart Award and in commending her for the caring, compassionate, and competent manner in which she has met her responsibilities to so many patients over the years; and

Be it further resolved that the Chief Clerk of the Missouri House of Representatives be instructed to prepare a properly inscribed copy of this resolution for Mary D. Grant-Word, as a measure of our esteem for her.

Offered by
Representative Vicky Riback Wilson
District No. 25
I, Catherine L. Hanaway, Speaker of the House of Representatives, Ninety-second General Assembly, First Regular Session, do certify that the above is a true and correct copy of House Resolution No. 4043, adopted September 11, 2003.

Catherine L. Hanaway, Speaker